



## Wirral Welfare Rights Team

We offer free and impartial advice on all benefit and tax credit problems.

We can provide representation at appeal tribunals.

**You can contact us:**

- **By telephone on: 0151-666 4570**  
Monday, Tuesday, Thursday and Friday 9:30–12:30
- **By email at: [welfarerights@wirral.gov.uk](mailto:welfarerights@wirral.gov.uk)**
- **By writing to: Welfare Rights Unit, Conway Building,  
Conway Street, Birkenhead CH41 6LA**
- **By minicom on: 0151-666 4571**

Where possible we will give advice over the phone,  
but if necessary we will offer you an appointment.

We can no longer see callers at the Conway Building,  
except by appointment. Please phone us first if you need to see us.

Brian Buckley ● Cathy Chester ● Joe Collins



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